

# Consigned Item Policy

As a registered consignor with Albrecht Auction Service, LLC / Bidnow.us, I understand and agree that it is my responsibility to provide accurate and complete information concerning the working/physical condition of my consigned items. **If it is determined by Albrecht Auction that I have knowingly (or unknowingly) omitted important information from the description of a consigned item, I understand that my item may be refused/returned by the winning bidder, and I will not be compensated by the auction company.**

## **“As-Is” Liability**

If an item’s present working condition is unknown, I am aware that it may be listed “as is” (with no guarantees). I am also aware that this must be indicated in my written/typed description – on a 3x5 index card. While I am not guaranteeing the present working condition of an “as is” item, I understand that this does not exempt me from liability (as noted in the bold, underlined portion in the section above).

**If you choose not to test an item before dropping it off**, but you’re confident that it works/runs, you may list that it “Worked When Last Used” or “Worked When Removed” (with a time indication: “6 Months Ago”... “5 Years Ago”...). However, if the item is purchased/tested and found to be non-working (or not working well), it may be refused by the winning bidder. Please also be aware that if you do not indicate a time that it “last worked” or was removed, condition will be changed to “as is”.

**NOTE:** You may use this type of description, or you may list your item “as is”. You may not do both.

**If you do not list the working/physical condition on the index card attached to your item**, you are guaranteeing that the item works/runs and is in good physical condition (no significant damage, no missing parts). If your item is found to be non-working/not working well or below average physical condition, it may be refused by the winning bidder.

**If you know that your item is non-working, damaged, or has any serious issues, list it that way.** If you choose to describe “minor issues” only (concerning the working condition of your item), you are implying that there are no major issues. If you do this, you are increasing the chances that your consigned item may be refused/returned based on inaccurate or incomplete information.



***In general, the best way to ensure that your item will not be refused by a winning bidder is by thoroughly inspecting your items before bringing them in and listing all necessary details on your 3x5 index cards.***

## Message from Albrecht Auction

At Albrecht Auction, we do our best to offer a fair auction service for consignors and bidders alike. One of the ways we are able to do this is by remaining consistent in our policies and holding consignors responsible for the descriptions they include with their items. We recognize that the more confident a bidder is in an item’s description, and the higher a bidder’s expectation that the company will follow through with its policies, the more the bidder is willing to bid. By adhering to our guidelines and doing your part to provide accurate item descriptions, you are, in the long run, adding to the value of your items and the reputation of Albrecht Auction as you continue to do business with us. Thank you for your cooperation!

If you need any help describing the condition of your items or have any questions that have not been cleared up by our “Consigned Item Policy”, please speak with one of our workers.